

## Pipe Ten Cluster Integrated Solution

Pipe Ten's most popular dedicated solution is a control panel integrated dedicated server. Combining the simplicity of shared hosting with the stability and power of a dedicated server.

### Power

A dedicated solution gives you the power to serve your users quickly and reliably. By off-loading low usage services such as DNS, mail and databases to the cluster (where applicable) you'll get even more power from your dedicated server.

### Control

The award winning H-Sphere control panel is included with all of the cluster integrated solutions. You can control almost every aspect of our dedicated solution through this web browser interface and for everything else our customer support team are ready to help.

### Support

Pipe Ten's highly regarded support team has a wealth of experience in web based development and server administration. Their primary mission is to ensure that your server is stable, secure and supported in the way you'd expect.

### Management

Every dedicated solution needs careful management, from simple things like ensuring there is enough free disk space through to updating and patching outdated software. All of the cluster integrated solutions are fully managed and inclusive of the price.

### Security

Pipe Ten take security very seriously. Monitoring vulnerable software, successful and failed logins to servers and locking down your machine against exploits is all part of the service. An additional layer of protection can also be provided with a port on our hardware firewall protecting your server from external attacks.

### Reseller

Through the integrated control panel there is the option to create and manage multiple user accounts on your server allowing the possibility of assigning disk, database, email and data transfer quotas to each. Domain registration, billing and support are also popular features of the reseller integrated solutions.

### Reduced licensing costs

By being integrated into Pipe Ten's hosting cluster you can save hundreds of pounds on licensing costs. Their especially tuned Microsoft SQL Server 2005 is just one way to save money without compromising speed. For more demanding applications Microsoft SQL Server licensing options are available.

### Redundancy

With one or more different physical servers for DNS, database and mail it provides improved redundancy against failure.

### Flexibility

If you're using Windows or Linux, generic web server or custom application, a cluster integrated solution can accommodate them all.

### Cost

A cluster integrated server does cost slightly more than an unmanaged server however you should consider the costs involved with sourcing and employing somebody to manage your unmanaged server. In most situations this labour cost is in excess of the difference between the managed and unmanaged solutions.

### Service Level Agreement

Pipe Ten provides a comprehensive SLA which includes the provision for substantial compensation for failure to meet the standards set within the SLA so the you can be assured of a good home for your application.

#### Typical Solution #001

Processor: E2160/1.80GHz Dual Core  
Memory: 1024 MB  
Hard Drive: 80GB SATA  
Monthly Transfer: 50 GB  
Operating System: CentOS 4 Final  
Location: Sheffield, UK

Setup Fee: £150\*

Monthly Fee: £90\*

#### Typical Solution #002

Processor: E2160/1.80GHz Dual Core  
Memory: 1024 MB  
Hard Drive: 80GB SATA  
Monthly Transfer: 50 GB  
Operating System: Windows Server 2003 Standard Edition  
Location: Sheffield, UK

Setup Fee: £150\*

Monthly Fee: £100\*

\*all prices are exclusive of 15% VAT and are subject to change